

PARTY FAQ

Everything you need to know before you book, plan, and celebrate a Fastbreak birthday — packages, pricing, activities, and what to expect on the big day.

LOCATIONS

Headquarters · Studio · All Souls · West Side

PACKAGES FROM

\$1,495

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Booking & Planning

How reservations work, from your first request to your final confirmation.

Q. How do I book a party?

Step 1 — Submit a party request. Fill out our Party Request Form with your preferred date, location, and basic party details. Our Booking Team will check availability and email you your options — if your first choice isn't available, we'll offer the closest dates and times.

Step 2 — Choose your date & time. Once you pick an available slot, we place a 48-hour courtesy hold on it. The hold automatically expires after 48 hours if the reservation isn't completed, and the slot may be offered to another family.

Step 3 — Complete the Party Agreement. You'll get a link to complete your agreement using the best information you have at that time — theme, package, and guest count can still evolve before your Planning Call.

Step 4 — Secure your reservation. A \$750 non-refundable deposit officially reserves your date. You can call us to process it, or authorize us to charge the card on file. **Your reservation isn't confirmed until the deposit is processed.** The deposit is applied toward your final balance.

Step 5 — Confirmation. Once your deposit clears, you'll receive a Booking Confirmation Email with your date, time, location, and key details.

Q. What party times are available?

Party schedules vary by location:

- **Fastbreak Headquarters** (1629 First Ave) — Sat & Sun: 11:30 AM, 2:00 PM, 4:30 PM
- **Fastbreak Studio** (1621 First Ave) — Sat & Sun: 11:30 AM, 2:00 PM, 4:30 PM. Studio offers its own package options, which differ from our standard party packages.
- **All Souls** (1157 Lexington Ave) — Saturday only: 11:30 AM, 2:00 PM, 4:30 PM
- **BSNY — West Side** (210 West 91st Street) — Sunday only: 12:00 PM, 2:30 PM

Weekday parties and select Friday/Saturday evening slots (including 6:30 PM) may be available seasonally or by special request, subject to facility and staff availability. Contact our Booking Team to ask about alternative times.

Q. What happens after I book?

Our Events Team reaches out about **2-3 weeks before your party** to schedule a Planning Call with your Event Planner. On that call, we'll finalize your package, theme and décor, guest count, activity format, add-ons, food and dietary requests, goodie bags, cake and delivery details, and any other special requests.

A few days before your celebration, you'll get a Final Confirmation Email summarizing everything — this is your chance to review details and submit any final permitted updates by the stated deadline. Your remaining balance is typically processed about 72 hours before the event.

Q. Can I change my package or theme?

Yes — we know kids' preferences can change between booking and party day. Your package, theme, and other selections can be adjusted right up until they're confirmed with your Event Planner during your Planning Call.

Once confirmed, selections are final and can no longer be changed or removed. Theme changes specifically cannot be made within two weeks of the party date, even if your Planning Call hasn't happened yet, since décor and materials may already be in preparation. Specialty add-ons, custom items, outside vendors, rentals, characters, or other services are also final once confirmed.

Q. Can I speak with an Event Planner earlier?

Absolutely. Standard Planning Calls happen 2–3 weeks out, but you can request an earlier call anytime by contacting us. **Legendary Package** parties, given their level of customization, may need planning to begin earlier than that.

PART 2

Packages, Pricing & Guest Counts

Offered at Fastbreak Headquarters, All Souls, and BSNY — West Side. All packages are priced for up to 20 children and include 3 Fastbreak Coaches and 1 dedicated Party Host. Fastbreak Studio has its own separate packages and pricing.

\$ — PER ADDITIONAL CHILD	Grand	Ultimate	Epic	Inflatable Experience	Legendary
	\$25	\$30	\$35	\$35	\$45+
1 Dedicated Host + 3 Coaches	✓	✓	✓	✓	✓
Sports Equipment & Activities	✓	✓	✓	—	✓
2 Themed Balloon Bouquets	—	Choose from selection	Choose your own	Choose your own	✓
Paper Goods	—	Color-coordinated	Themed	Themed	✓
Birthday Banner	—	Standard	Themed	Themed	✓
Food & Refreshment for Children	—	✓	✓	✓	✓
Party Favors	—	\$25 gift certificate	\$50 gift certificate	\$50 gift certificate	✓
Bounce House	—	✓	✓	+ 65 ft. obstacle course & double slide	✓
Starting Price	\$1,495	\$1,895	\$2,095	\$2,695	Starting at \$3,095

Inflatable Experience is offered at Fastbreak Headquarters only. The Legendary Package is a fully customized celebration built around your vision — it includes the core elements of our premium packages, plus an elevated level of customization that *may include* items like the balloon installations, signage, and rentals shown above; exact inclusions are designed with your Event Planner and pricing increases accordingly.

Q. Which themes come with the Ultimate Package?

Ultimate includes two themed balloon bouquets chosen from our current selection:

Pokémon

Spiderman

Batman

Superman

Captain America

Paw Patrol

Super Mario

Multi-Sport

Outer Space

Rainbows

Dinosaurs

Frozen Elsa

Hello Kitty

Princess

Want a theme that isn't on this list? The **Epic Package** lets you choose any theme.

Included Party Activities

Q. What activities are included?

Every package includes a coach-led party experience. Your Event Planner will help you pick the best format for your child's age, interests, guest count, and location:

- **Multi-Sport** — a high-energy mix that may include basketball, soccer, dodgeball, flag football, hockey, and relay races, customized by age and group size.
- **Camp-Style Games** — generally recommended for ages 5 and under; structured, age-appropriate games rather than traditional sports instruction.
- **Dance Disco Party** — music, dancing, movement games, and disco lights adapted to the age of the group.
- **Open Play** — a more relaxed format where kids enjoy the space and equipment at their own pace.

The **Bounce House** is included with Ultimate, Epic, and Inflatable Experience — using it is optional, and no credit or substitution is given if you choose not to.

Add-On Activities & Experiences

Q. What add-ons can I book?

- **Inflatable Experiences** — Obstacle Course Inflatable, Giant Inflatable Slide, Bounce House, and more
- **Sports & Action** — Bumper Cars, Gaga Pit, NERF Experience, Cheer Party
- **Creative Experiences** — Arts & Crafts, Patch Station, and more
- **Character-Led Experiences** — Superhero Training, Frozen Deluxe or Princesses Experience, each featuring games and activities led by characters
- **Specialty Experiences** — Glam Parties, Glow Party / Glow Disco, and fully custom activities

All add-ons depend on availability, location, age, guest count, staffing, equipment, and setup needs — your Event Planner will confirm current options and pricing during your Planning Call. Once an add-on involving specialty staffing, vendors, rentals, or custom prep is confirmed, cancellation restrictions may apply.

Guest Counts & Additional Staffing

Q. How many children can I invite?

Standard package pricing covers up to 20 children. Maximum capacity by location:

Location	Max Children
Fastbreak Headquarters	40
All Souls	35
BSNY — West Side	30

We strongly recommend giving us an accurate guest count in advance so we can prepare staffing, food, supplies, and Goodie Bags. Any extra children who show up on party day will still be counted and charged, even if they weren't in your Final Confirmation.

Q. Is extra staffing required for larger parties?

- At **29 children**: 1 additional Coach required — \$200
- After 29: 1 additional Coach for every 9 more children — \$200 each
- At **38 children**: an additional Party Host is also required — \$200

These requirements are based on your final guest count and are mandatory.

Food, Cake & Goodie Bags

Q. What food & drinks are included?

Applicable packages (Ultimate, Epic, Inflatable Experience, Legendary) include pizza and a choice of water, juice, or Gatorade — **for children only**. Our regular pizza is from Roma Pizza, and kosher pizza from Saba's Pizza is available with advance notice. All pizza is double-cut into smaller slices for kids.

Adult food and beverages aren't included. You're welcome to bring your own adult food and non-alcoholic drinks, or add extra pizza during your Planning Call for a fee. Fastbreak doesn't provide paper goods, plates, utensils, or cups for adults. Alcohol is not permitted at any Fastbreak party or facility, and we strongly prefer no ice, since spills can create a slipping hazard.

Q. Do you provide the cake?

No — cake isn't included in any package. Families may bring their own cake, cupcakes, cake pops, or other desserts. We provide standard birthday candles and a lighter, and we have refrigeration for standard cakes, but **no freezer storage** — so ice cream cakes should arrive close to serving time. If you're bringing cupcakes or cake pops that need a special display, please bring your own stand or platter. Your Event Planner will share delivery or drop-off instructions before your event.

Q. What about allergies & dietary restrictions?

Please let your Event Planner know about any food allergies or dietary needs during your Planning Call, and confirm them again as part of your Final Confirmation. **Kosher and gluten-free options are available with advance notice.** You're also welcome to bring your own food for children with specific dietary needs or severe allergies — just let us know in advance so our team can prepare properly.

Q. What comes in the Goodie Bags?

Fastbreak Goodie Bags are included with the Ultimate, Epic, Inflatable Experience, and Legendary packages. Contents can change throughout the year — your Event Planner can confirm the current selection — but currently may include a Fastbreak drawstring backpack, a Fastbreak gift certificate, a Fastbreak headband, and a Fastbreak wristband.

You're welcome to bring your own Goodie Bags instead, though no credit or package reduction is given if you skip the included ones. If you'd like us to add outside items to the Fastbreak Goodie Bags, let us know in advance — additional handling fees may apply.

Off-Site Parties & Larger Venues

Q. Can Fastbreak come to us, or host something bigger than a birthday?

Yes on both counts. We bring the Fastbreak experience — coach-led activities, games, and entertainment — to your home, school, park, or private venue for off-site celebrations. Pricing depends on location, event size, staffing, and activities selected.

For something larger, our biggest location can accommodate bigger celebrations and expanded event experiences beyond our standard party capacity. Our Events Team can help customize the event around your guest count, activities, staffing needs, and vision.

Beyond birthdays, Fastbreak also hosts camp reunions, team parties, end-of-season celebrations, girls' nights, school events, holiday celebrations, family events, corporate family events, and community celebrations. Contact our Events Team to talk through what you have in mind.

Party Day & Policies

What to expect from arrival to goodbye, plus the ground rules that keep everyone safe.

Q. What should we expect on party day?

Arrival: parents may enter the party area 10 minutes before the scheduled start time — please don't arrive earlier, as our Coaches may still be wrapping another event or finishing setup. Please list the actual party start time on your invitations so guests don't show up too early.

Check-in: your Party Host or Front Desk Team will greet you and get you settled. Birthday presents are collected at the entrance so families can enjoy the celebration without managing gifts, and guests will complete or show their waiver at check-in. Coats and strollers can be left in the designated areas. Plan for about 5–10 minutes at the start for guests to arrive and check in.

During the party: a standard 90-minute celebration is generally about 60 minutes of activities and 30 minutes for pizza and cake. Your Coaches and Party Host manage the flow of the event. If you're having adult food delivered, your Event Planner will share the delivery time in advance, and your Party Host will help set up the designated adult food table.

Wrap-up: Goodie Bags go out as kids leave, your Party Host helps pack up any remaining cake or food, and your gifts and belongings will be ready at the entrance. Families have about 5–10 minutes after the party to gather everything and head out so our team can prep for the next event.

Q. Can parents stay for the party?

Yes. For parties with fewer than 25 children, both parents may attend. For parties of 25 or more children, we ask families to limit attendance to one adult per child, due to space and safety. Parents of younger children are always welcome to stay with them. Drop-off parties are welcome and generally work well for children ages 6 and older.

Q. Can we add extra party time?

Yes, when scheduling allows. Standard parties are 90 minutes (about 60 minutes of activities, 30 minutes for pizza and cake). Additional time can be purchased for an extra fee, subject to availability — since parties often run back-to-back, we strongly recommend requesting extra time when you book. If a full extension isn't available, we may occasionally accommodate 15 minutes before and 15 minutes after your scheduled party, depending on the day's schedule.

Decorations, Vendors & Waivers

Q. Can I bring my own decorations?

Yes — families may provide their own décor and party supplies. **All decorations must arrive fully assembled and ready to place, and all balloons must arrive fully inflated and weighted** — we don't assemble centerpieces, balloon garlands, or provide balloon inflation on-site. Because our facilities often host back-to-back events, additional setup time isn't always available; if it's requested and available, an additional setup fee applies. For elaborate or custom setups, talk with our Events Team before booking a Grand Package.

Q. Can I bring in an outside vendor (photographer, entertainer, decorator)?

Yes, with notice. Let your Event Planner know at least three weeks in advance. All outside vendors must be pre-approved by Fastbreak and may need to provide a completed Vendor Agreement Form, a Certificate of Insurance, and Workers' Compensation documentation when applicable. Outside vendors follow the same scheduled access times as your family unless additional setup time has been approved. Professional photographers and videographers are considered outside vendors and follow this same policy.

Q. Do we need to sign a waiver?

Yes — every participating child needs a completed Fastbreak Waiver before entering the activity area. The waiver link is included in your Booking and Final Confirmation emails; we recommend sharing it with all guests ahead of time. Guests who complete it in advance can simply show their confirmation at arrival. Guests who haven't completed it can do so at check-in, though completing it beforehand makes arrival faster.

Q. Is your facility accessible, and where do coats & strollers go?

Our facilities have elevator access for guests with disabilities or mobility needs — let your Event Planner know in advance if you or a guest need extra accommodation so we can make arrival as smooth as possible. We also provide designated areas for coats and stroller parking. For everyone's safety, strollers aren't permitted inside the activity courts and must stay in the designated stroller area.

Q. Where do we park?

Parking options vary by location and may include street parking, metered parking, and nearby private garages. We recommend building in extra time to find parking so you can arrive within your scheduled window.

Facility, Safety & Weather Policy

Q. What's not allowed at Fastbreak parties?

To keep things safe, clean, and fun for everyone, the following aren't permitted: alcoholic beverages, smoking or vaping, pets or animals (except service animals as required by law), piñatas, confetti or glitter, glass bottles or containers, high heels or footwear that could damage the courts, and bullying, harassment, aggressive behavior, or unsafe conduct. Fastbreak reserves the right to stop an activity or end an event if a situation creates an unsafe environment for children, guests, or staff.

Q. What happens if there's bad weather?

Fastbreak parties are held indoors and generally go on as scheduled during normal inclement weather, including snow. A party is only postponed if we determine conditions are genuinely unsafe for guests and staff — for example, government travel advisories, widespread public transportation disruptions, or other significant safety concerns. If we make that call, your party is rescheduled at no additional charge, subject to available dates. Individual travel concerns or personal scheduling conflicts don't automatically qualify for rescheduling if Fastbreak remains open and operating safely. This decision is made by Fastbreak Sports based on guest and staff safety.

Q. I think I left something behind — what now?

Fastbreak isn't responsible for lost, misplaced, or unattended personal belongings, but if you believe you left an item behind, contact us as soon as possible and our team will do its best to locate and return it.

Payments, Cancellations & Gratuity

Q. How does final payment work?

Your \$750 deposit is applied toward your total party cost. The remaining balance is generally processed about 72 hours before the event using the card on file. You'll get a Final Confirmation Email a few days beforehand — please review it carefully and submit any permitted updates by the deadline given.

All credit card payments carry a **3.9% administrative fee**. To avoid it, you can pay the remaining balance by cash or certified check instead — just let us know at least 72 hours before your event. If no alternative arrangement is made by the deadline, the card on file may be charged automatically, and once payment is processed, the payment method can't be changed.

Q. What's your cancellation policy?

All deposits are non-refundable.

Grand, Ultimate, Epic & Inflatable Experience packages:

- More than 7 days before the event: the \$750 deposit is forfeited
- 7 days to 48 hours before: 50% of the remaining balance is due
- Less than 48 hours before, or a no-show: 100% of the remaining balance is due

Legendary Package (custom décor, personalized items, and vendors require more advance planning):

- More than 4 weeks before the event: the \$750 deposit is forfeited
- 2–4 weeks before: 50% of the remaining balance is due
- 7 days before: 75% of the remaining balance is due
- Less than 48 hours before, or a no-show: 100% of the remaining balance is due

We understand emergencies happen — documented medical emergencies or other exceptional circumstances may be reviewed case-by-case (supporting documentation, such as a doctor's note, may be required). All cancellation requests must be submitted in writing to our Booking and Events Teams.

Q. Can I change my party date?

Yes, when the request is made more than 90 days before your scheduled event, subject to availability. Once you're within 90 days of your party date, date changes are generally not permitted. Exceptions may apply if Fastbreak postpones your event under our Weather Policy, or approves a change for a documented exceptional circumstance.

Q. Is gratuity included?

Gratuity is not included in our pricing and isn't mandatory — but if you'd like to recognize your Party Host and Coaches for a job well done, it's always appreciated. You can tip the team directly in cash at the end of your party, or ask your Event Director for electronic payment information. 100% of gratuities go directly to the staff who worked your event.

Booking, Availability & Reservations

bookings@fastbreakkids.com

Party Planning, Add-Ons & Event Details

events@fastbreakkids.com

Call Us

212-724-3278

Fastbreak Sports

Where Kids Develop a Love of the Game — questions? We're here to help.